



# doculam

IDENTIFICATION, SECURITY, SAFETY SOLUTIONS & EVENTS

**Dear customer,**

Thank you for using the Doculam Service Request form. Please print and fill out the below section:

Company Name:

Contact Person:

Product:

Serial Number:

Service Requests from Kwazulu-Natal, Eastern and Western Cape must be couriered/ dropped off at our HO Service Centre:

**140 Umbilo Road,  
Durban, 4001**

NB: A collection service can be requested for PE and Cpt service requests at an additional fee. Kindly send an e-mail to [cpt@doculam.co.za](mailto:cpt@doculam.co.za) to request this service?

Service Requests from Gauteng and surrounding areas must be couriered/ dropped off at our JHB Service Centre:

**Unit 2 Verona Office Park,  
MacArthur Avenue, Robindale,  
Randburg, 2194.**

All service charges have been adjusted to market related charges so kindly contact Alessia Ferrone on 087 152 3333 or e-mail [cpt@doculam.co.za](mailto:cpt@doculam.co.za) should you require updated pricing.

**Please include this printed form with the repair prior to shipping to our Service Centre.**

**Kind regards,  
Doculam Technical Team  
Tel: 087 152 3333  
E-mail: [cpt@doculam.co.za](mailto:cpt@doculam.co.za)**